

# the Sentinel

A Newsletter from



*John Lindberg, President*

## Congratulations!

Dial One Security would like to congratulate Jeff Richmond and his wife, Megan on the birth of their baby boy Aiden Jeffrey Richmond on May 6, 2010 entering this world at 7 lbs. 9 oz and 20 in. in length. This is the couple's second child. Jeff has been with Dial One Security since 1999.



## Greetings!

As we enter the second half of the year, at Dial One Security we want you to know that we sincerely appreciate your business.

In this issue Randy's Reminders points out some simple precautionary tasks that should be completed before leaving for vacation to increase the security of your home while you are away. In our Product Spotlight, Honeywell's Total Connect allows you to control your security system remotely and receive alerts of any security system activity. Lastly, by converting your system to Wireless Primary you can increase the security of your system while saving money.

We hope you have a relaxing and enjoyable summer with family and friends and if there is ever anything Dial One Security can do to help you with your security needs, please feel free to call us.

Sincerely,

*John Lindberg*  
John Lindberg

## Your Alarm System Can Do More Than You Think

Your security system has the ability to do much more than protect you from burglary. Did you know that Dial One Security can configure your security system to monitor devices such as carbon monoxide detectors, smoke detectors, water protection, sump pumps, temperature alerts, heat detectors as well as your valuable assets?

We are all familiar with the benefits of carbon monoxide detectors and smoke detectors inside our homes but heat detectors can sense a rise in temperature from a fire that may not be creating enough smoke to set off the smoke detector. Water intrusion can also cause considerable damage to your property whether it's from rising water or a failing sump pump. If a sump pump fails or a flood occurs, you may be able to prevent, or reduce, loss to valuable property by moving items out of harms way. Temperature detectors may also help prevent property damage if your heating system should fail by alerting you of freezing temperatures that could potentially lead to bursting water pipes. Temperature sensors may also be used to monitor refrigeration units where perishable items are stored and could be lost if the refrigeration unit should malfunction.

Asset protection can be monitored through the use of Honeywell's Wireless Asset Protection Sensors. These sensors can be placed on cabinets that contain valuable items, artwork or individual items of value. They can detect if an item is in motion even when the alarm system is not armed and notify you through the keypad or a call from the central station.

By providing monitoring of these devices we can help you protect your property from trouble on the inside or outside.

## How to Reach Us

How to reach us directly: 513-527-3033

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To contact the Central Station, call (513) 921-4300. If your account was formerly with Masterpiece, Surtech, Sound Security, please contact our main office for the station phone number.

If you have any questions or suggestions that you would like us to address in this newsletter, let us know. You can write to:

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## Randy's Reminders

As the school year has ended, many families have plans to get away for a summer vacation. Don't forget to do a little security planning as well. If you plan on having a family member or neighbor watch your house, or care for a pet, make sure to create a temporary password for the alarm system, which can be reset after your vacation. Make sure to review the operation of the system with that person, and allow them to perform a few dry runs of arming and disarming the system before you leave. You may also want to leave Dial One Security's number with them if they should encounter any difficulties while you are away.

Other safety items to plan for are the use of timers on lights throughout the house, stop the delivery of the mail and newspapers, and ask a neighbor to



*Randy Johnson is a senior service technician with Dial One. He has been with the company for over 20 years.*

pick up any ads that may be delivered at your door or on your driveway. A little preplanning before your vacation can add to your piece of mind while you are away, and help you enjoy your vacation.

## Have You Considered Making The Switch to Wireless Primary?

Did you know that you could eliminate your home phone line and upgrade your security system to a Wireless Primary connection, while saving money? While land lines can cost over \$40 per month, Dial One Security can install a Wireless Primary communicator for as little as \$99, and about \$10 per month in additional monitoring. This could have a payback on the installation of approximately three months, and from that point on, you could save \$360 per year..... and have a more secure alarm system.

Please call Paul Perme at  
513-527-3033 ext. 108  
for more details

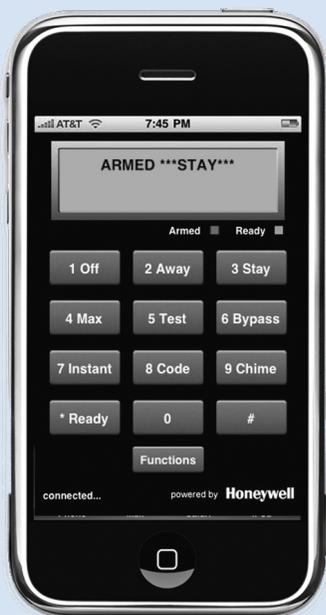
# Product Spotlight

## Total Connect keeps you in touch with your Security System

Do you need to know what is going on at your home or office when you're away? With Honeywell's Total Connect, you have the ability to arm or disarm your security system remotely from a computer or smartphone and stay in touch with your system at all times.

Once connected to the Total Connect system, a virtual keypad appears on your computer, iPhone, Blackberry, Droid or other smartphone device, and provides you with all of the same functions that you are familiar with on your home or office keypad. As a business owner, you have the ability to manage the arming and disarming of up to 50 alarm systems remotely.

By knowing the status of your security system while you are away, you can have the peace of mind knowing that you are informed and secure.



# Burglary Blunders

## Be Aware of your Surroundings

A would-be bank robber in Columbus, Ohio, learned a valuable lesson: Always be aware of your surroundings. The FBI said that Lois J. Harvey, 40, handed a robbery note to a teller. Little did she know, an off-duty police officer in full uniform was in line behind her. The teller looked at the note and told Harvey she couldn't read it. Frustrated, she tried to explain the note to the teller. Then she noticed the officer, who was in the bank to make a deposit, the FBI said. Harvey grabbed the note and left the bank. The officer, not realizing what was happening, stepped up to the teller and was told about the attempted robbery. The officer left the bank and caught up to Harvey, who then tried to eat the note. She was arrested and coughed up the note on the sidewalk.

## How did you know where I was?

A Chicago man is charged with robbery and aggravated vehicular hijacking after police found him at a gas station through the GPS in a stolen taxi cab. Travis E. Conner III, 18, is charged with one count of robbery and aggravated vehicular hijacking, according to a release from police News Affairs. Conner allegedly forced a taxi cab driver out of his taxi at gun point about 3:30 a.m., the release said. He dropped his cell phone at the scene before fleeing in the cab, which is equipped with a Global Positioning System. Using the GPS, police found Conner at a gas station in the 6300 block of North Central

Avenue, the release said. He was identified and a semi-automatic handgun was recovered.

## Smile You're on Camera!

A convenience store clerk in Madison, Wisconsin, who saw two masked men enter the store via surveillance camera, locked himself in the store's office, thwarting the crook's attempts to get into the cash register, police said. "The clerk was in the office just before closing time when he looked at the monitor and saw two masked men enter the otherwise empty store," said police spokesman Joel DeSpain. The clerk locked the office door and called 911, police said.

"He stayed on the phone with the dispatcher while watching the robbers move through the store via the monitor," DeSpain said. When one suspect reportedly attempted to open the office door, the clerk yelled that the police were on their way. "The two crooks fled," DeSpain said. "The clerk said they didn't get into the cash register, but a couple of cigarillos could be missing."



## Keep Your Emergency Contact Information Current

If you have a Dial One Security system that is monitored through our central station, it is important to keep your emergency contact information up to date. Tracy Wolf, of Dial One Security's central station, states that in the event of a burglar alarm, "Precious time is wasted going through a clients list of numbers that have been disconnected". Important contact information that should be kept current includes any changes to your home, work or cell phone numbers, or those of the people that need to be notified in case of an alarm activation. It is recommended that this information be updated by calling Scott Watkins or Teresa Gadrow of Dial One Security at 527-4400 every time any of your contact information changes. You may also email any changes to: [ecupdate@doges.com](mailto:ecupdate@doges.com)

## Great American Cleanup Day

Dial One Security believes in giving back to the community. On April 24th Dial One Security employees once again volunteered to help beautify Cincinnati on Great American Cleanup Day. This year's event involved over 8,312 volunteers from 80 communities, resulting in 312,000 pounds of litter and debris, 13,000 pounds of recyclables and 1,200 tires collected. Dial One Security also sponsors two Adopt-A-Spot locations located at Duck Creek and Redbank Road and the 6100 block of Madison Road.



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