

the Sentinel

A Newsletter from
Dial
ONE
Security, Inc.



John Lindberg, President

Over 360 Years of Combined Experience

Dial One Security has over 360 years of combined experience in the security industry at our Madisonville Office. Dave has been with Dial One Security for over 27 years and has a total of 37 years experience. Randy has been with Dial One since 1989, he has over 35 years of experience. Dennis started with Dial One as a technician in March of 1989, he has 26 years experience, and has worked his way up to Vice President. Steve who came to Dial One in 2014 has over 30 years experience, mostly with Electronic Eye and our friend Larry Zakem before Larry retired. Roy started with Dial One in 2010, he has been in the alarm industry over 35 years The list continues through most of our staff with Vince at 25 years, Chester at 40 years, Mike Brown with 35 years, Jeff Richmond with 17 years, Jeff Biedenbarn at 15 years, Rob with 18 years and Jeremy with 14 years.

In the day and age of people changing jobs I am very proud of our team's longevity and loyalty to Dial One Security and I believe this transfers into the best service for your home and business security needs. John Lindberg - 36 Years.

GREETINGS!

As we approach the end of the year, I would like to say Thank You for putting your trust in Dial One Security and allowing us to be your security provider. We have continued to grow due to our loyal clients like you. In this issue of our newsletter, we hope to provide you with some valuable safety tips for the holiday season as well as spotlight new products and employees along with entertaining you with some Criminal Crazyiness. The holiday season provides us the opportunity to reconnect with friends and family and enjoy some time together.

Please note: Our main office will be closed Christmas Day and New Year's Day so we may spend time with our families. Always know that we are available 24 hours a day to assist you in the event of an emergency. Central Station is available 24 hours a day, 365 days per year.

Sincerely,
John Lindberg
John Lindberg
President, Dial One Security

Memorial Bench Installation In Madisonville

by Dial One Security Employees



During the summer Dial One Security employees installed a memorial bench in remembrance of Ruth Ann Busald, who was a long time Madisonville resident and local historian. The bench is located at the Settle Street Bridge over Little Duck Creek.

Ruth Ann co-wrote the book "Madisonville" which documents the history of Madisonville from it's founding in 1809 and includes over 200 photographs of Madisonville. The bench sits along the trail head of a path that leads along the south bank of Little Duck Creek which was frequented by Ruth Ann.

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Dial One Security
from all of us at



Happy Holidays

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If you have any questions or suggestions that you would like us to address in this newsletter, please contact us at:

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HOLIDAY HOURS

The Dial One Security offices will be closed on the following dates so that we may spend time with our family and friends:

December 25 Christmas Day

January 1 New Years Day

In case of an emergency our Central Station is always open and can always get a hold of a technician should you require emergency service on your system.

Randy's Reminders



As colder weather sets in and Holiday decorations are being used I have found a number of common problems they may cause with alarm systems over the years. Holiday lights are a common cause of tripped GFI electrical circuit interrupters. When those same circuits are used to power the alarm equipment a holiday light that is tripping a GFI can cause the alarm system to lose power. The GFI interrupters can be hard to find, some are located in the main circuit breaker box but most are on an outlet that is located in the basement, garage, kitchen, or bathroom. Since it is common practice to feed additional outlets from the GFI outlet, it can cause a strange outcome. Such as "why does the alarm system power down when the holiday lights tripped a GFI in my garage".

In commercial buildings a common problem that I have seen as the heating season is starting is HVAC systems being powered down as a result of a Duct Smoke Detector being tripped. Confusion can occur because some Duct Smoke Detectors are part of a fire alarm system and some are not, depending on the local building code. Also, to reset the detector you usually need to flip off and then back on the circuit breaker, although this is not always the case. You may need to reset the detector by resetting the fire panel. Again this may depend on the local building inspectors.

Employee Spotlight



In September we welcomed our newest technician Anthony Wilson to our service department. Anthony has been a great addition to our company and enjoys learning new things. He is a resident of Williamsburg, Ohio with his wife of five years, and three children. Anthony has been a Volunteer Firefighter since the age of 15. His hobbies include hunting, softball and golf.

Welcome Baby Elyse



Cynthia Seeberger welcomed her little girl Elyse Seeberger on March 9th, 2015. Elyse came into this world weighing 5 lb. 4 oz. and 18 1/4 inches long. In nine months she has been growing quickly to catch up to her four brothers Liam, Arjen, Ayden and Eli. Congratulations to Cynthia and Eric and may Elyse bring them a lifetime of happiness!

PRODUCT SPOTLIGHT

Total Connect

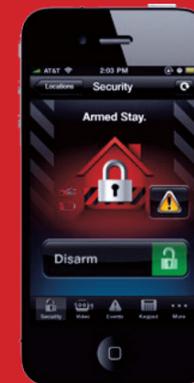
We all lead busy lives and we're constantly looking for ways to better manage our daily activities. Total Connect from Honeywell allows you to remotely manage your security system from any internet connected device such as your smartphone or computer. With Total Connect you can arm & dis-arm your security system, view Total Connect cameras and receive notifications when there is activity with your security system, such as a child coming home from school or the door to a protected cabinet is opened.

Have you ever wondered once you got to work if you armed your security system or needed to let in a contractor? Total Connect allows you to check on the status of your system or dis-arm it to allow someone to enter the house. The Total Connect camera features are also used to look in on an elderly parent or just check in on pets during the day.

Business owners will appreciate being able to manage up to 100 locations and checking to see when the security system was armed for the night or dis-armed in the morning when the first employee arrives.

Total Connect

can truly put the management of your security system in the palm of your hand. Let us show you how Total Connect can help you.



Burglar Blunders

Police say hoagie hurler hauled in on assault charge



Fairfax, Virginia Police have given a New Jersey man special recognition for sandwich throwing: They locked him up.

The Fairfax City Police Department in Virginia says in a news release that 32-year-old Jonathan M. Magnes of Morristown was drunk when he threw a sandwich at a 50-year-old man at a Fairfax pizza restaurant and then drove away. Authorities say the victim, who was not injured, tailed Magnes before officers arrived and pulled over the suspect. It's not clear what led to the dispute between the men. Magnes was charged Sunday evening with assault and battery, driving under the influence of alcohol and refusal of a blood and breath test.

Colorado spirituality bookstore named Isis gets vandalized



A Denver area store called Isis Books & Gifts wants the world to know its name comes from the Egyptian goddess of healing and motherhood and it isn't run by terrorists.

Co-owner Jeff Harrison said two weeks ago that the suburban Denver shop has been vandalized five times in the past year or so, probably by

people who mistake the name for ISIS, one of the acronyms for the Islamic State terrorist group.

The latest vandalism came last weekend when a store sign was smashed after the terrorist attacks in Paris that killed 129 people.

The store sells books and gifts related to spirituality, religion and healing. "Isis is the name of an Egyptian goddess, 3,500 years old at least, the goddess of women and healing and childbirth — basically the antithesis of everything the terrorists are about," he said.

Harrison suspects the vandals are "some ignorant people believing that somehow the terrorists have a store, a gift store, in the middle of Denver, Colorado."

Harrison didn't file a police report. He and his wife, Karen, have learned to put up with vandalism over the years, he said.

The store has been around since 1980 under the Isis name. The Harrisons have owned it since 1997.

Jeff Harrison said he's heard from other businesses with "Isis" in their names, asking if they planned to change. He tells them no. "For now, we are definitely sticking with the name," he said. The store has not suffered from the name confusion. "Business has been fine. Actually on the uptick," Harrison said.

Smoked Out



Suspected burglar dies after getting stuck in chimney During November In Fresno California authorities say a suspected burglar has died after getting stuck in a chimney. Fresno County Sheriff's Lt. Brandon Pursell said a homeowner in the rural town of Huron heard someone yell after lighting a fire in his fireplace Saturday afternoon and alerted authorities.

Pursell said the homeowner tried to put out the fire as his house began to fill with smoke. Firefighters who rushed to the house used jackhammers to break open the brick chimney, but when they got to the man he died.

Pursell said the man was responsive during the rescue. Investigators will conduct an autopsy Sunday to determine the man's identity and the cause of his death.