

the Sentinel

A Newsletter from
Dial
ONE
Security, Inc.



John Lindberg, President

GREETINGS!

Summer is winding down and in this issue of the Sentinel we have some helpful tips and reminders to help keep you safe, as well as new product features we can't wait to share with you.

I would also like to say Thank You for putting your trust in Dial One Security and allowing us to be your security provider. We have continued to grow due to our loyal clients like you and your referrals to friends and family.

Sincerely,

John Lindberg
President, Dial One Security

Lynx and Lyric



When it comes to your security we offer two powerful options. Whether you're looking for rock-solid home security or the next step in connected home technology, Honeywell's Lynx and Lyric panels will meet your needs. Both panels feature touchscreens and wireless communication. The Lynx panel is perfect for trouble-free installation and performance while Lyric takes security to the next level with a built-in camera, wi-fi connectivity, home automation scenes and much more. Both panels support wireless security devices and can easily move when you move as well. Call us today for more information about these systems, or visit our website at DialOneSecurity.com

Community Service

We are excited to be partnering with Florence Freedom this summer. Stop by to see a game and experience the excitement of professional baseball and don't get caught stealing second base!

We also have an upcoming project in Madisonville where we will be constructing a water collection system to help local gardeners and bring the community together. We can't wait for the final photos to share and are thrilled to be helping our local community.

Dial
ONE
Security, Inc.



HOW TO REACH US

MAIN OFFICE

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DIRECT LINES & EMAIL

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Rob Singer	ext. 102	rs@doges.com
Vince Sticklen	ext. 109	vs@doges.com
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CENTRAL STATION

513-921-4300

If you have any questions or suggestions that you would like us to address in this newsletter, please contacts us at:

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PAYMENT ADDRESS

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HOLIDAY HOURS

The Dial One Security offices will be closed on the following dates so that we may spend time with our family and friends:

- Labor Day - Monday, September 4th
- Thanksgiving - Thursday, November 23rd
- Limited Hours on Friday, November 24th
- Christmas - Monday, December 25th
- New Years Day - Monday, January 1st, 2018

How to Reach us

In case of an emergency, our Central Station is open 24 hours a day, 365 days a year. You can always reach a technician should you require emergency service on your system by calling our Central Station also.

Jeff’s Tech Corner

Home Fire Detection Systems

The importance of fire detection systems in your home are more critical than ever to the safety of yourself and your family. In a recent test fire investigators determined that a fire in a home that contains modern synthetic materials only allows 3-4 minutes of time to escape. Having the right tools for early detection is key. Monitored smoke detectors notify our Central Station in the event of a fire to help keep you and your loved ones safe and protected. Even if your system isn’t armed your smoke detectors are always on and monitoring. If you are unsure if you have a monitored smoke detector on your alarm system, contact us today and we will happy to help. Early detection is the best way to keep your family safe and sound.

Looking to get rid of your land line? We have a solution for that.

As phone companies continue to raise the price of having a home phone line, an estimated 20% of today’s homeowners use only cell phones. An additional 18% of homes use VOIP (Voice Over Internet Protocol) as their primary home phone. VOIP has proven to be an unreliable method of alarm signal communication due to how the data is transmitted. Many more people hold on to their home phone only for their alarm communication.

Cellular communicators allow you to eliminate your home phone line for alarm communication while also providing a more secure signal path. The alarm signal is sent to Dial One’s Central Station over the cellular network, with an optional means of communication over the internet. The cellular communicator also allows for the addition of remote services such as Total Connect, giving you the ability to manage your system remotely over any internet connection or Smart phone and allowing us to offer other remote services for your system. The cellular communicator also has its own 24 hour back-up battery to ensure communication in the event of a power outage.

The move to cellular can also be a wise financial decision, saving you approximately \$360 per year by eliminating your home phone line.

Welcome Henry Welch!



We would like to an extend a warm welcome to our newest employees. Henry Welch comes to Dial One with 15 years experience in the alarm industry and an abundance of knowledge. Henry is married and has four children. In his spare time he enjoys scuba diving. When you ask Henry what he likes most, his response is simple. “Helping others in need is a big part of who I am.”

Welcome Rick Kinsel!



Rick comes to us with 35 years of experience. Rick began working as an electrician’s apprentice and stumbled into the alarm industry by chance in 1982. He has been married for 34 years and has two sons. His oldest son is a Marine Veteran and his youngest gave Rick and his wife their first set of grandchildren, a 2 year old girl and a 3 month old boy whom they adore and love spending time with. When you ask Rick what he does in his spare time, he’ll jokingly answer, what spare time? He enjoys riding his Harley and going on charity rides for military and service dogs. As Rick will tell you, Life is Good! Welcome Rick, we are so happy to have you with our company!

PRODUCT SPOTLIGHT

Skybell and Total Connect

Answer your door from your smartphone! SkyBell is a smart video doorbell that allows you to see, hear, and speak to the visitor at your door whether you’re at home, at work, or on the go. Skybell can also be integrated with Total Connect or used as a standalone product. Either way no visitor can escape your detection! There are two different color options and two different base styles. Contact us for more information and get more peace of mind today.



Take control of your security alarm with Honeywell’s Total Connect. This app allows you to arm and disarm your alarm from anywhere in the world! You can also add and remove codes and view history of who’s been arming and disarming your security alarm. Skybell can be integrated with the app as well as light switches, door locks, GPS trackers and more. Contact us today and let Total Connect change your life!

SecureCare Service Agreement and Warranties

SecureCare is a great way to protect your alarm investment and be worry free on repairs. When you sign up for SecureCare, you pay a small monthly fee in addition to monitoring cost and get problems fixed without the worry of out of pocket repair bills. Some restrictions do apply so please contact our office for full information. Contact our inside sales Mike Brown at 513-527-4400 ext. 105 or speak with our Production Department, Cynthia Seeberger at 513-527-4400 ext. 104 or Jeff Biedenham at 513-527-4400 ext. 108.

Burglar Blunders

A pet squirrel named Joey, scares off burglar.



BOISE, Idaho (AP) — A pet squirrel named Joey who gained fame as a crime-fighter might be more of the lover type.

Joey, who police credited with scaring off a burglar trying to break into his home’s gun safe, made his long goodbyes earlier this month, then scampered up a backyard apple tree at his Meridian, Idaho, home and hasn’t been seen since.

“If I had to guess, he found a girlfriend and they’re off doing their squirrel thing,” said Adam Pearl, who raised Joey in his home for about 10 months.

A University of Idaho scientist said that’s probably right for Joey. Joey made headlines in February after police went to Pearl’s home to investigate the burglary and Joey introduced himself. A few hours later, police nabbed a teen burglary suspect with items from Pearl’s home and scratches on his hands. The teen told police a squirrel at one home came flying out of nowhere and kept attacking him until he left.

Like many famous crime fighters, Joey had a rough start in life. He was abandoned after falling out of his nest not long after being born and would have died if Adam Pearl and his wife, Carmen, hadn’t taken him in.

“His eyes weren’t even open,” Adam Pearl said. “He was about the size of a Bic lighter when we first got him.”

They bought supplies and set an alarm every two hours to feed him. Joey thrived, and soon had the run of the house, using a litterbox and learning to scavenge from bowls of nuts.

“I wanted him to be able to fend for himself,” Adam Pearl said.

Joey did just that, delighting the family with his antics.

“He’d let anybody pet him when he was in the house,” Pearl said. “I guess right up until the kid broke in. Right after that is when he started getting aggressive.”

About a month ago, Pearl made the decision to leave a sliding door open after Joey seemed extra rambunctious. Joey eventually ventured out, played with wild squirrels during the day and returned to his bed inside at night.

On June 4, he climbed on Adam’s shoulder, where he stayed for several minutes getting his ears scratched before disappearing in the apple tree.

“I think that was his goodbye, looking back on it,” Adam Pearl said.

Rachlow said Joey might have a little bit of culture shock assimilating into squirrel life, but will likely succeed.

Adam Pearl said Joey liked to chew on items in the house, so there’s also relief in being an empty-nester.

“Hopefully, he doesn’t bring any little Joeys into the house,” he said.

Sleepy burglary suspect caught taking nap

WINFIELD, W.Va. (AP) — Police say a West Virginia man found asleep in a stranger’s home has been charged with burglary.



WSAZ-TV cited a criminal complaint in reporting that a Putnam County homeowner called dispatchers after finding a glass door broken at his residence and a man asleep in his bed. The homeowner told police a second glass door and a stained glass window also were damaged.

Responding deputies arrested 39-year-old Stacy Foster, who was charged with burglary and destruction of property. He was booked on Sunday into the Western Regional Jail. Online records didn’t indicate whether he has an attorney.