



The Sentinel

A Quarterly Newsletter from Dial One

John Lindberg, President

volume 5, number 2

Dear Readers,

After a very successful 1996, Dial One General Electronic Security is entering into its 17th year in business. Due to our increase in customers we have added to our staff and expanded our offices. We now occupy two buildings on Madison Road.

We are also pleased to announce that 1997 is the fourth year for this quarterly newsletter, which we created to help keep our customers informed on safety and security issues. If you have any comments or suggestions regarding this newsletter, please let me know by calling 513-527-4400.

Sincerely,

John Lindbur

Beating Summer Heat While Keeping Your Home Secure

Leaving your windows open during the summer months could put your home at risk if proper security measures aren't taken. Securing your home with an armed security system that will adjust to opening windows is one solution to the problem. This can be accomplished by a variety of methods, including the following:

- By programing the security touchpad, windows can be bypassed while still leaving the remaining portion of your system armed.
- Windows can have a double set of sensors that will allow the window to be vented six to 10 inches. The opening is too small for someone to enter, but if the window is raised further the system will detect an intrusion.
- Your screens can be modified so that sensors are integrated into the screen frame and the screen mesh. If someone removes the screen or cuts the screen, the system will detect an intrusion.

For additional information, please call Dial One at 513/527-4400.

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Randy's Reminder

When leaving for vacation, be sure to establish a temporary password for a trusted neighbor or house sitter. This will help the central station if an emergency arises or the alarm is accidently set off.

Taking A Closer Look at Access Control Systems

What is an Access Control Unit?

The term "access control" describes electronically controlled access to maintain security for people, property and information.

An access control unit covers identification and people/device tracking. It also secures doors whose locks are electric and can be locked and unlocked through the use of any combination of the

following devices:

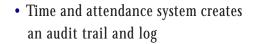
- Release buttons
- Schedules
- Touch Pads
- Card Readers, including swipe and proximity
- Data Chips
- Biometric
 Identification Systems,
 including fingerprint,
 hand geometry, voice
 recognition and retina screening

Today's access control systems can cover a single door with an electric strike and a release button to a multilocation business with hundreds of doors, all controlled through a computer which allows each employee different levels of access and a schedule at which they can be used.

What are the Advantages of an Access Control System?

The following are a few of the advantages of access control systems:

- Control of employee entry into different areas on different schedules
- No need for keys, or getting new ones if keys are lost or employees leave
- Easily add or delete employee codes
 - Doors can be locked and unlocked on specific schedules
 - Integration with security, badging and CCTV systems



Access control systems continue to grow in popularity due to corporate downsizing, integration of systems and reduced cost of equipment.

For more information, contact: Dennis Toon

ph: 513-527-4400 fax: 513-271-9643 email: dt@doges.com



Dennis Shares Expertise in Securities



Dennis Toon, Sales Manager, Dial One

Dennis Toon knows a lot about security. He has worked with Dial One since 1989 and has witnessed firsthand the many changes the security industry has undergone throughout the years. "With the cost of security systems going down, more options are available to the general business community. This has made the system more affordable to the small business person."

As Sales Manager at Dial One, Dennis handles the commercial sales of security systems. This involves meeting with the clients, designing the right system to fit their needs and estimating the costs of the systems. There are a variety of systems that the client can choose between. The four main types of security systems are camera, access-control, fire alarm and security.

Each system differs in specialty. A camera system is usually recommended for those clients who need video coverage of employee activity, parking lots, retail and manufacturing facilities. Access-control systems are often used by those businesses that need to control access into certain areas and allow entry only by providing a code number. Fire alarms are standard alarms which most buildings are required to have to pass standard safety tests. Security systems are systems commonly found in businesses to secure building access before and after work hours.

With the employee safety issue top of mind for most employers, camera systems are growing in popularity. "Almost all of the small convenient stores are now installing camera systems," remarks Dennis. "This is a definite change from the past, when only a few stores would invest in such a system."

With the increased technology, Dennis feels the security systems also have improved in sophistication. "The greatest challenge I find is keeping up with the new technology." Camera systems are now designed as smaller single units with the same capabilities as the larger, more complex cameras.

Dennis feels this is an exciting time for the security systems industry, because with better technology comes better products. The end result is the best product to the customer.

Dial One has always worked to give the customer the best service out there and, with the expertise of employees such as Dennis Toon, it is doing just that.

E-Mail Addresses Are Now Available

Dial One is pleased to announce its new e-mail addresses. We have recently added an internet gateway to our already existing internal e-mail system. We can be reached electronically at the following account numbers:

Karin Malcomb - - - km@doges.com Matt Neinaber - - - mn@doges.com

Alyson Goodwin ag@doges.com Randy Johnson rj@doges.com

Dennis Toon dt@doges.com Jason Hicks jh@doges.com

Burglary Blunders

and other little news:

On Second Thought -

After drinking \$35 worth of beer, a 32-year-old man decided to break into a store. He was trying to pry open the front door with a crowbar when he saw people inside staring at him and realized the store was open.

Neighborly Advice -

After receiving an emergency call that a man was holding a woman at knifepoint, police responded by surrounding the wrong house. The man they were looking for was in the house next door! He tried several times to surrender, but, the police, thinking he was a nosy neighbor, kept ordering him back inside. After about an hour, a

newspaper photographer who lived nearby alerted the police to their mistake.

Novice Terrorist -

A man who attempted to extort \$2 million claiming to have bombs hiding in airport terminals declined to meet face-to-face with the police to get the money. Instead, he gave them his name and account number so they could deposit the funds.

Close Encounters -

An inmate who fled prison by hiding in a garbage truck found himself trapped in a compacted bale of trash. The bin was then collected by a truck that crushes garbage into a bale about one fifth the size of the original load. The bale and prisoner were dumped at a landfill. He was listed in fair condition with broken bones. He recovered and was returned to prison.

Friendly Exchange-

After a man picked up a hitchhiker, the hitchhiker punched the man in the face, grabbed his wallet and dashed off into the darkness. Seven hours later, the victim got a phone call from the hitchhiker saying he left a money pouch with seventy dollars on the car seat and wanted to get it back in exchange for the victim's empty wallet. The victim agreed, called the police, who then arrested the hitchhiker at the exchange sight.



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